

Sue is Director of Bolton Consultancy Ltd.

Sue graduated from Bradford University with a degree in Colour Chemistry and Colour Technology and experience at IWS, doing research into shrink resist wool and at Hoechst in the paints technical services laboratories. Gaining substantial experience in a number of roles at Marks and Spencer starting as a “hands on” laboratory technologist in the Textile Laboratory, her last role, prior to establishing Bolton Consultancy Ltd in 2005, was Standards and Safety Manager for all non-food products.

In Bolton Consultancy Ltd, Sue has provided wide ranging technical, compliance and promotional claims consultancy, and delivered extensive training in standards and regulations. She has undertaken many assignments as a specialist in children’s clothing safety, but also in areas ranging from interim product technologist support for household textiles and lighting, to advising developers of new and novel products, and as an expert witness in product liability cases.

For 30 years, Sue has been an active member of BSI, CEN and ISO technical committees developing standards for textiles. Her interests include safety, chemical testing, flammability, colour fastness, and care labelling. Her current roles include convener of CEN TC248 WG20: Safety of Children’s Clothing, Chairman (2012 - 2017) ISO TC38 SCI International Standards Committee for Textiles; Tests for Coloured Textiles and Colourants Sub-Committee, BSI TC166/-/8 panel for Textile Flammability, CEN TC24 WG34: Risk in the sleeping environment, and BSI CW/15 Safety of Toys.

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Sue is a Chartered Colourist and a Fellow of the Society of Dyers and Colourists; she served as chairman of the Society’s Technical Co-ordination Committee and as a trustee of the society for periods up to 2013 when she was elected Honorary Secretary of the Society. Sue remains a member of the Technical Co-ordination Committee, delivers SDC Training, and is a frequent lecturer at SDC seminars and conferences. She was awarded the SDC’s silver medal for services to the colouration industry in 1992 and the SDC’s Gold Medal in 2010.

Sue is also a Member of the Textile Institute, American Association of Textile Chemists and Colorists (AATCC) and the British Standards Society.

CONTACT

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PRODUCT INTEGRITY

**Compliance
with
Regulations & Standards.**

**Meeting
Specifications.**

**Delivering
Safety & Performance.**



Bolton Consultancy Ltd - is an independent consultancy offering confidential advice on textiles, textile products, clothing and consumer products. We have in-depth understanding of the processes, systems and requirements needed to assure product integrity and compliance with national and international Standards and Legislation.

Product Integrity

Product integrity reflects performance, soundness, quality and value through the life of the product. It encompasses ethics, safety, compliance and aesthetics. Product integrity provides the source of competitive advantage and satisfaction of customer's expectations. Product integrity protects the brand and the business.

What We Do

Bolton Consultancy Ltd works with clients to support their business and at all stages of the product lifecycle to facilitate product integrity. Our broad range of capabilities include the following areas.

- Compliance with legislation and the application of Standards for textiles and consumer goods. Our specialist areas include:
 - Clothing
 - Home textiles
 - Babies' and Children's clothing
 - Nursery textiles
 - Textile toys
 - Accessories
- Product testing requirements;
 - Safety testing,
 - Flammability,
 - Colour fastness,
 - Performance and durability,
 advice, test specification, test development, planning, performance criteria and results interpretation,

- Product Safety; assurance, risk assessment and GPSD compliance,
- Systems and Processes; corporate compliance, recall and withdrawal procedures, product technical files etc,
- Quality and Safety Systems; development, documentation, assessment, improvement and audit,
- Product safety, quality and performance; specification development, review and improvement, documentation and manuals,
- Labelling and instructions; compliance, care labelling, instructions and warnings etc., promotional claims substantiation,
- Customer complaint investigation and problem resolution,
- Supply chain technical dispute & rejected product investigation and resolution,
- Technical investigation of product quality problems,
- Training course development and delivery.

Services

The services provided by **Bolton Consultancy Ltd** include:

- Impartial Product Advice
- Consultancy
- Seminars and Training
- Coaching
- Expert Witness
- Safety Risk Assessment
- Process Audit

Unbiased Advice

Do you need an independent view? **Bolton Consultancy Ltd** is independent of any test house, customer or equipment supplier. We can provide the impartial perspective when required by standards or regulations, and an expert opinion to inform critical decisions or in answer to official challenge.

Our Clients

Bolton Consultancy Ltd Clients are assured of the highest levels of confidentiality and include UK and International:

- Retailers
- Manufacturers
- Designers
- Legal Advisers
- Government Departments
- Professional institutions
- Industry Associations
- Brand Managers

Working with clients of any size we are happy to meet the different and specific needs from individuals in start-up to global brands.

Affiliations

Bolton Consultancy Ltd is a member of:

- British Standards Institution
- National Children's Wear Association